

Geberit AquaClean 5000*plus*

■ **GEBERIT**



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For true well-being

The Geberit AquaClean 5000*plus* is an enhancement solution which reclaims the source of freshness and cleanliness: water. A single water jet cleans your bottom with a pleasant and gentle feel. Application is simple yet effective. Toilet paper, a towel or the integrated dryer can be used for drying.

Added value for health and well-being

Additional functions like the oscillating spray, the Lady shower for natural cleansing of the sensitive female genital area, a pulsating massage spray, warm air dryer, remote control or memory function round off this shower concept.

Easy to operate

Operation is effortless. Either press the clearly labelled buttons on the side of the unit or use the remote control.

Any questions about Geberit AquaClean?

Our after-sales team will be happy to respond to your enquiries.
Please contact your responsible Geberit sales company.

Warranty card registration

So that we can provide you with optimum support, please take the opportunity to register your contact details online - the process is very straightforward and takes next to no time to complete.

- www.i-love-water.com

Environment

This product meets the requirements of the EU directive "Restriction of Hazardous Substances" (2002/95/EC). It is largely free from hazardous substances such as lead, mercury, cadmium and chrome VI, which are environmental pollutants.

All old Geberit AquaClean 5000*plus* can be returned to Geberit free of charge for appropriate disposal. This arrangement applies to all EU member states as well as to Switzerland and Norway. Please contact your responsible Geberit sales company or visit the website of your respective country for collection point addresses.

Important notes

Intended use

The Geberit AquaClean 5000*plus* is an enhancement solution which is also designed for cleansing the anal area and, with the Lady shower, for cleansing the vaginal area. Its use for any other purpose is deemed improper. Geberit accepts no liability for the consequences of improper use.

Declaration of conformity

You can obtain a copy of the declaration of conformity from your responsible Geberit sales company.

For your safety

- In the event of evidence of damage to the Geberit AquaClean, disconnect the unit from the mains immediately and contact Geberit Customer Service.
- If the mains connection cable is damaged, it must be replaced by a skilled person.
- Never open and repair the Geberit AquaClean yourself. Do not modify the unit or add any additional modules. The Geberit AquaClean contains live parts. Opening the unit exposes those present to fatal danger.
- Repairs may only be carried out by trained and authorised skilled persons using original spare parts and accessories.
- The Geberit AquaClean must only be connected to a mains voltage conforming to the specification plate. You will find more technical data in the chapter titled "Technical data".

Operation

- People who are not familiar with the Geberit AquaClean 5000*plus*, especially children, must be shown how to use it.
- Everyone's temperature sensitivity is different. Please always check the dryer and water temperature settings before using the Geberit AquaClean 5000*plus*.
- Operation and maintenance work may only be performed by the operator or user as described in these operating instructions.
- The Geberit AquaClean 5000*plus* may only be operated with potable water.

Explanation of symbols



DANGER

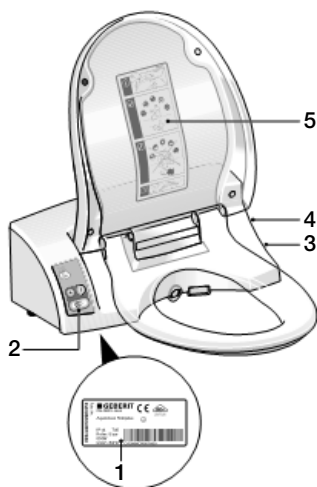
Refers to a potentially dangerous situation that may cause serious injury or death.



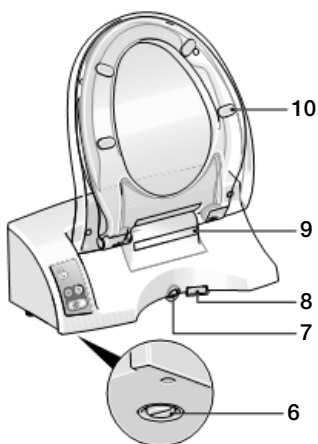
Refers to important information.

Geberit AquaClean 5000plus operation

Overview of controls

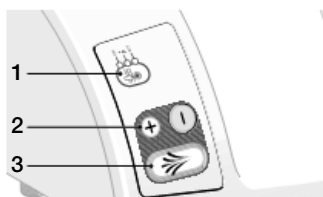


- 1 Serial number
- 2 Control panel
- 3 Power switch
- 4 Active carbon filter compartment
- 5 Cleaning instructions for end users



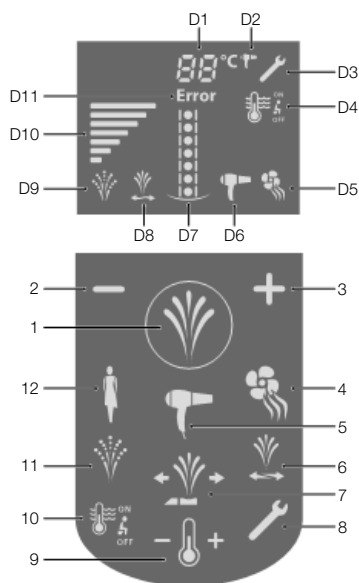
- 6 Drain screw
- 7 Spray arm
- 8 Dryer
- 9 User detection
- 10 Compensation pad

Control panel



- 1 Water heater function status display
- 2 Spray intensity
- 3 Start and stop shower

Geberit AquaClean 5000*plus* remote control



Display

- D1 Shower water / dryer air temperature display
- D2 Dryer temperature
- D3 Service icon
- D4 Water heater function status display
- D5 Odour extraction unit
- D6 Drying
- D7 Spray arm position
- D8 Oscillating spray
- D9 Massage spray
- D10 Spray intensity
- D11 Error icon

Buttons

- 1 <Shower>, start and stop
- 2 <Spray intensity ->, reduce
- 3 <Spray intensity +>, increase
- 4 <Odour extraction unit>
- 5 <Drying>
- 6 <Oscillating spray>, start and stop
- 7 <Spray arm position> forwards and backwards
- 8 <Service>
- 9 <Shower water / dryer air temperature>
- 10 <Water heater function>
ON/economy mode/OFF
- 11 <Massage spray>, start and stop
- 12 <Lady shower>

Additional functions of the Geberit AquaClean 5000plus remote control

You can use the remote control to call up all of the additional functions.

To activate the remote control, touch any button once. The display appears. The display switches off automatically 10 min after use.



<Lady shower>

The low spray intensity has a pleasant and gentle feel whilst cleaning. Press the button: The spray arm moves into position and the shower procedure starts. The shower stops after 20 s. You can stop the shower before this by pressing the <shower> button.



<Massage spray>

The pulsating massage spray is pleasant and relaxing. Press the button: The massage spray is activated. The function can be activated before or during the shower procedure. Press the button again: The massage spray is deactivated.



<Spray arm position>

To suit your sitting position, the spray arm can be moved forwards or backwards through 7 positions in accordance with the directions shown on the arrow button. Press the button: Set the position of the spray arm.




<Oscillating spray>

The oscillating spray intensifies cleaning efficiency. Press the button: The oscillating spray is activated. The function can be activated before or during the shower procedure. The spray arm moves back and forth. Press the button again: The oscillating spray stops.



<Water heater function>

Press the button:

- **ON** : Heating element is switched on. The water temperature is preset to 37 °C
-  : Economy mode (factory setting). In economy mode, the heating element only switches on if user detection is activated. The warm-up time is 3 to 4 minutes.
- **OFF** : Heating element is switched off



<Shower water temperature>

Sets the required shower water temperature. Press the button: Increase or reduce temperature.

<Dryer air temperature>


Sets the required dryer air temperature. Prerequisite: Select the drying function. Press the button: Increase or reduce temperature.



<Odour extraction unit>

When the odour extraction unit is switched on, it starts automatically after 4 to 6 s as soon as someone sits down on the toilet.

Press the button:


-  : Odour extraction unit is switched on
- No icon displayed: Odour extraction unit is switched off



<Dryer>

When the dryer is switched on, it starts automatically after the shower procedure.

Press the button:

-  : Dryer is switched on
- No icon displayed: Dryer is switched off



<Service>

To deactivate the spray functionality for manual cleaning or for replacing the spray nozzle

Press the button: The spray arm extends without spraying any water. See chapter "Troubleshooting" for more information.

Integrated control panel



Starting and stopping the <shower>

Press the button: The spray arm moves into position and the shower procedure starts. The shower automatically stops after 20 s.

Press the button again: The shower stops.




<Spray intensity>

Press <+> or <-> during the shower procedure to change the spray intensity of the anal shower or Lady shower. There are 7 spray intensity levels to choose from.



Water heater function status display

- LED lights up next to **ON** : Heating element is switched on
- LED lights up next to  : Heating element is in economy mode. The heating element only switches on if user detection is activated. The warm-up time is 3 to 4 minutes
- LED lights up next to **OFF** : Heating element is switched off

Using Geberit AquaClean 5000plus

Shower concept:

- The spray nozzle is automatically cleaned with fresh water before and after each shower procedure.

You control the intensity and aim of the water jet.

The shower spray gradually cools down continuously during the shower procedure.

Prerequisites

Odour extraction unit and drying are activated.



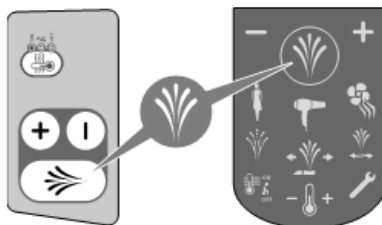
Thanks to the user detection, the shower procedure can only be activated when someone sits down on the toilet. You start the toilet flush as usual by pressing the flush plate on the cistern. A toilet with mounted Geberit AquaClean 5000plus can be used as a normal toilet at any time.

- 1 Sit down on the toilet.

Result

The odour extraction unit starts automatically after 4 to 6 s, ensuring that you do not leave any unpleasant odours behind. It stops as soon as you stand up.

- 2 Press the <shower> button.



Result

The shower starts and stops after 20 s.

You can interrupt the shower procedure before this by pressing the <shower> button.

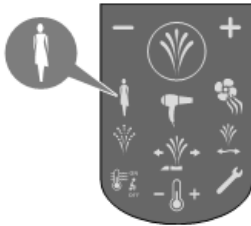
The warm air dryer starts automatically at the end of the shower procedure. It stops as soon as you press the <drying> button.

Using the Lady shower

You control the intensity and aim of the water jet.

The shower spray gradually cools down continuously during the shower procedure.

- Press the <Lady shower> button.



Result

The Lady shower starts and stops after 20 s.

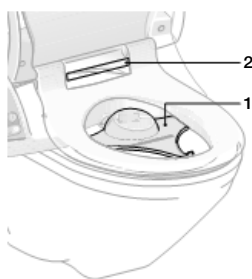
You can stop the shower before this by pressing the <shower> button.

The warm air dryer starts automatically at the end of the shower procedure. It stops as soon as you stand up or press the <drying> button.

What you should know

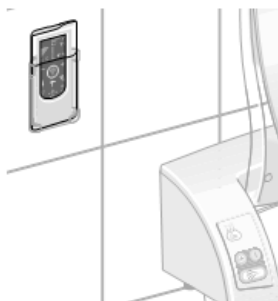
Spray shield

The spray shield can be used to test the performance of the Geberit AquaClean 5000*plus* without anyone sitting on the toilet. You have to cover the user detection and can use the remote control to test all functions.



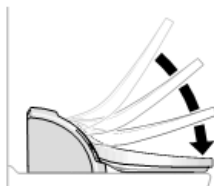
- 1 Spray shield
- 2 User detection

Storing the remote control



The remote control can be stored in the separate wall-mounted holder.

WC seat and lid with lowering function



Dampers cushion the WC seat and lid noiselessly and slow down closing. The seat and lid open just like any normal WC seat and lid.



Do not press the WC seat and lid down with your hand. This will damage the dampers.

Memory function

The memory function of the Geberit AquaClean 5000*plus* stores the most recently used settings of the following functions:

- Spray intensity
- Water temperature
- Spray arm position
- Dryer temperature
- Massage spray on and off
- Oscillating spray on and off
- Odour extraction unit on and off
- Dryer on and off

You can reset the stored settings to the factory settings. During this procedure, all stored settings are reset.

Resetting stored settings to factory settings

- ▶ Press and hold down the <service> and <water heater function> buttons on the remote control simultaneously for 2 s.



Result

The LED on the control panel lights up.

All factory settings are restored.

Care and cleaning

Geberit AquaClean 5000*plus* is a high-quality, easy-care product.

The WC seat and lid are easy to clean and, if necessary, to remove. Similarly, the spray nozzle can easily be replaced if it becomes blocked with limescale or clogged with dirt.



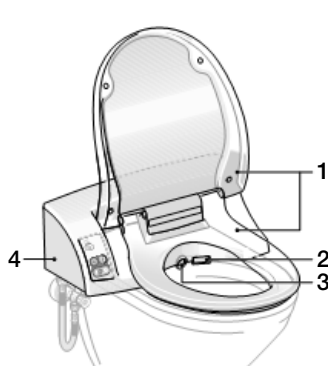
Aggressive cleaning agents can damage the material surface. Therefore, we ask that you follow the care and cleaning instructions below.

Care instructions

As a general rule, water, a mild washing-up liquid that is kind to the skin and a not scratching sponge or a soft cloth will suffice for regular cleaning.

Components

To meet demands for design and performance, the Geberit AquaClean 5000*plus* comprises a number of different components. Therefore, we ask that you follow the cleaning instructions below, as the warranty does not cover surface damage and material damage caused by improper use.



- 1 WC seat and WC lid
- 2 Dryer
- 3 Spray arm
- 4 Housing

Permissible cleaning agents and cleaning equipment

Cleaning agents



Cleaning agents are permitted to have a low acid content, e.g. they may contain citric acid.



Cleaning agents should ideally be diluted with water.



Cleaning agents must be fluid.



Cleaning agents must be dermatologically tested.



The use of foaming cleaning agents is permitted.

Cleaning equipment



Sponge, eraser



Cloth, shammy leather



Toilet brush

Non-permissible cleaning agents and cleaning equipment

Cleaning agents



The use of powdery cleaning agents, such as scouring powder or scouring agent, is not permitted.



The use of corrosive cleaning agents, such as concentrated drain cleaners, is not permitted.



The use of cleaning agents which may irritate the eyes or the skin is not permitted.



The use of cleaning agents with a high chlorine concentration is not permitted.



The use of abrasive cleaning agents such as sand or scouring liquid is not permitted.

Cleaning equipment



Scratching sponge



Steel wool, steel cleaner, scrubbing sponge

Tips

Problem	Fault clearance
Use of disinfectants	Apply disinfectant with a soft cloth and wipe the components clean. Test the disinfectant for suitability.
Spray nozzle blocked with limescale or clogged by foreign bodies in the water	To clean the spray nozzle, submerge it in standard limescale remover for a few hours.

Cleaning the WC seat, WC lid and housing



Do not use scratching sponges or scouring agents for cleaning. We also advise against the use of cleaners containing solvent or acid, limescale removers, vinegar and cleaning agents containing acetic acid. They corrode the surface and can lead to discolouration.

- 1 Wipe the components with a soft cloth and a mild washing-up liquid which is kind to the skin.
- 2 Dry the components with a soft cloth.

Troubleshooting



DANGER

Danger of fatal electric shock

- ▶ Never open and repair the device yourself
- ▶ Never replace damaged mains connection cables yourself
- ▶ Contact customer service

Malfunctions during operation

Malfunction	Cause	Fault clearance
No function and [Error] appears on the remote control display	Mains plug is not connected to power outlet	Connect the mains plug
	Power switch is OFF	Switch on the power switch
	Defective fuse on electrical distributor	Replace the fuse on the electrical distributor
	User detection IR window on upper housing section is dirty	Clean the IR window with a soft cloth
	Software error	Switch the power switch off for 30 s and then back on again
	Power supply is interrupted	Have the power supply checked by a skilled person
	Water supply is interrupted	Disconnect the mains plug, open the angle stop valve, and reconnect the mains plug after 30 s
Remote control is not working (no icons visible on display)	Batteries are flat	Hold the remote control next to the enhancement solution and replace the batteries
	No batteries have been inserted	Hold the remote control next to the enhancement solution and insert batteries (3 x 1.5 V, type LR3 / AAA)
	Batteries inserted incorrectly	Hold the remote control next to the enhancement solution and insert the batteries, ensuring the correct polarity
	No connection between enhancement solution and remote control	Hold the remote control next to the enhancement solution and insert the batteries again
	Remote control is defective	Replace the remote control

Malfunction	Cause	Fault clearance
Shower water temperature is too low	Heating element is not switched on	Use the remote control to switch the <water heater function> ON
	Warm-up time is too short when heating element is in economy mode	Use the remote control to switch the <water heater function> ON
Odour extraction unit does not start	Automatic start of the odour extraction unit is deactivated	Switch on the odour extraction unit with the remote control
Shower spray is too weak or no water is spraying out at all	Spray intensity is set too low	Increase the spray intensity
	Spray nozzle clogged or blocked with limescale	Clean or replace the spray nozzle
Spray arm does not retract	Power supply is interrupted	Restore the power supply. The spray arm will retract automatically
	Enhancement solution is defective	Switch off the enhancement solution and contact customer service
Dryer does not start	Automatic dryer start is switched off	Switch on the dryer with the remote control
Lowering function not working	Hydraulics are defective	Contact customer service
	Left and right hinges are not closed	Close hinges fully
Unpleasant odour in spite of the odour extraction unit	Active carbon filter is spent	Replace the active carbon filter
Water is dripping onto the floor	There is a leak	Switch off the enhancement solution. Interrupt the water supply, disconnect the mains plug, and contact customer service
All three LEDs on the control panel are flashing and [Error] is displayed on the remote control	A safety device has switched off the enhancement solution for a short period	Switch the power switch off and back on again after 30 s

Replacing the remote control batteries

The remote control requires 3 batteries (type 1.5 V LR3 / AAA).



Stand next to the enhancement solution so that the remote control is detected.

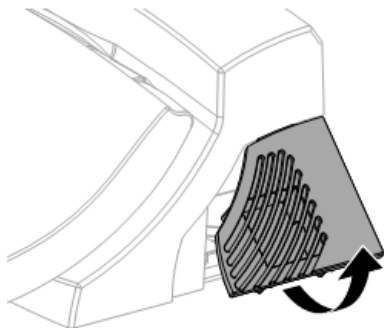
- 1 Slide the cover of the remote control up until the stop position is reached.
- 2 Press down the catch, remove the cover and replace the batteries, ensuring the correct polarity.



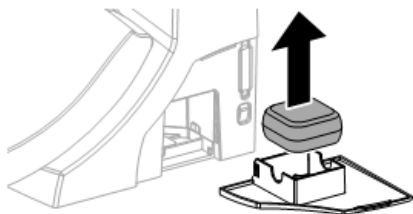
Replacing the active carbon filter

To ensure that the odour extraction unit works efficiently, you must replace the active carbon filter regularly. Under normal conditions, replace the active carbon filter every 6 months.

- 1 Remove the cover of the active carbon filter compartment.



- 2 Remove and dispose of the spent active carbon filter.



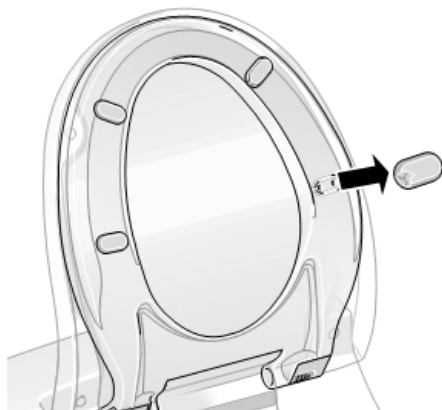
- 3 Install the new active carbon filter.
- 4 Install the cover of the active carbon filter compartment.

Replacing the compensation pads

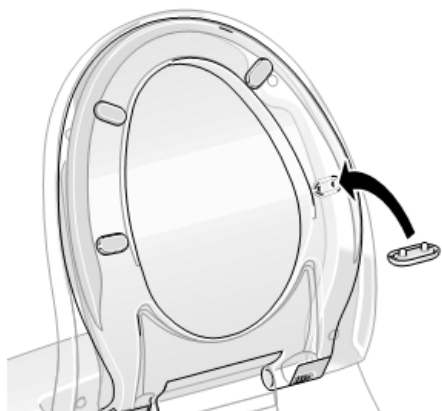


The Geberit AquaClean 5000*plus* can be damaged if the compensation pads do not lie evenly on the WC ceramic appliance.

- 1 Lift up the WC seat and WC lid.
- 2 Remove the damaged compensation pad.



- 3 Install the new compensation pad.



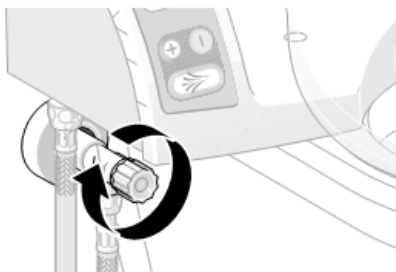
Emptying the storage water heater

If you are not going to use the Geberit AquaClean 5000*plus* for a long period of time, we recommend that you empty the storage water heater.

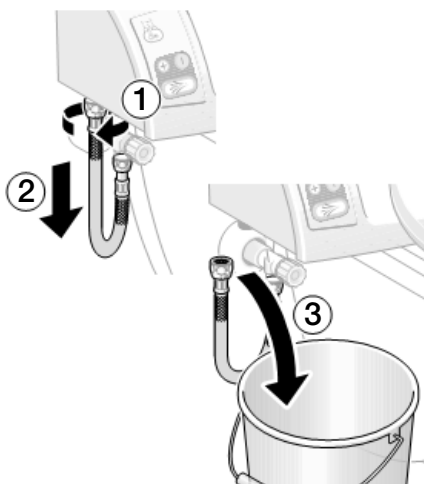


As soon as you put the Geberit AquaClean 5000*plus* back into operation, the storage water heater fills with water again automatically. When recommissioning the unit, make sure that you first open the angle stop valve and then connect the mains plug. Otherwise, the Geberit AquaClean 5000*plus* will not work and [Error] appears on the display of the remote control.

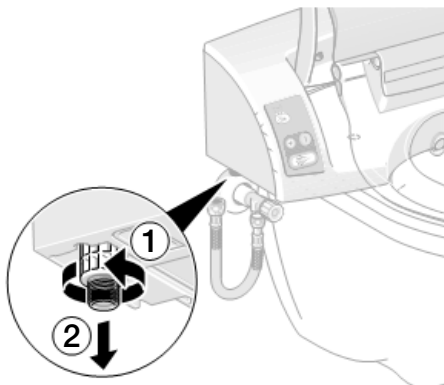
- 1 Close the angle stop valve.



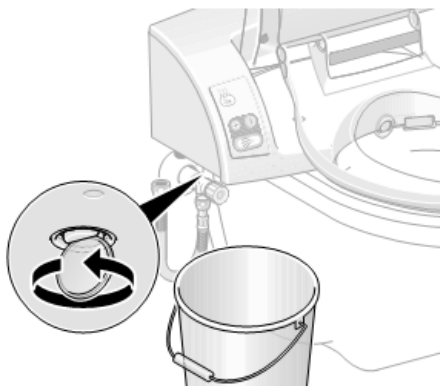
- 2 Disconnect the mains plug.
- 3 Loosen the reinforced braided hose and empty the residual water into a receptacle.



- 4 Unscrew the filter element by hand.



- 5 Place the receptacle under the drain opening and use a coin to open the drain screw by a quarter of a turn.



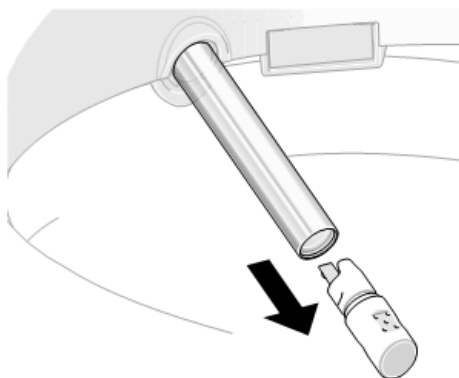
Result

The water from the storage water heater drains into the receptacle.

- 6 Close the drain screw.
- 7 Remount filter element and reinforced braided hose.

Cleaning or replacing the spray nozzle

- 1 Lift up the WC seat.
- 2 Press the <service> button on the remote control.
Result
The spray arm extends without spraying any water.
- 3 Hold the spray arm with one hand and carefully remove the spray nozzle with the other.



- 4 Clean and descale the spray nozzle.
- 5 Press the <service> button.
Result
The spray arm returns to its starting position without nozzle.
- 6 Clean the opening of the spray arm.
- 7 Press the <service> button.
Result
The spray arm extends without spraying any water.

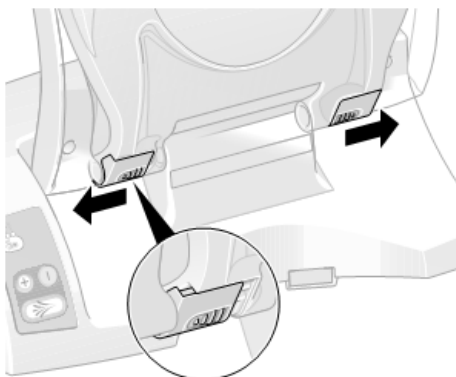
- 8 Connect the cleaned or new spray nozzle to the spray arm.
- 9 Press the <service> button.

Result

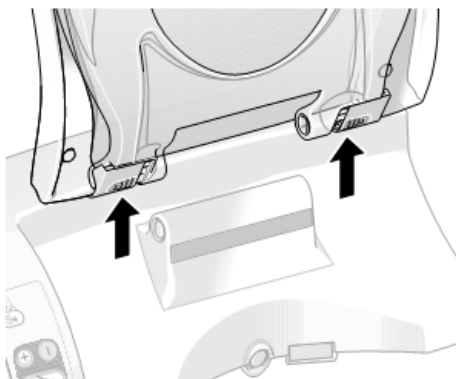
The spray arm returns to its starting position.

Removing and mounting the WC seat and WC lid

- 1 Lift up the WC seat and WC lid and push the two hinge covers outwards.



- 2 Remove the WC seat and WC lid from the device.



- 3 After cleaning, reinstall the WC seat and WC lid and push the two hinge covers inwards.

Result

The WC seat is interlocked.

- 4 Close the WC seat and WC lid.

Technical data

Nominal voltage	230 V AC
Mains frequency	50–60 Hz
Power consumption	850 W
Power consumption economy mode / with heating switched on	0.5 / 6.7 W
Protection degree	IP x4
Protection class	I
Length of mains connection cable	2 m
Air volume flow rate odour extraction unit	4.4 m ³ /h
Air volume flow rate dryer	9.1 m ³ /h
Flow rate, anal shower	1.7–3 l/min
Flow rate, Lady shower	0.6–2 l/min
Dryer temperature factory setting	45 °C
Dryer temperature range	20–45 °C
Water temperature factory setting	37 °C
Water temperature range	10–39 °C
Storage temperature	-10 – +60 °C
Spray time factory setting	20 s
Number of shower pressure settings, shower spray	7
Flow pressure range	1–10 bar
Storage water heater capacity	1.65 l
Net weight	6.3 kg
Gross weight	9.2 kg
Maximum load WC seat / WC lid	150 kg
Operating temperature	10–40 °C

End user warranty

The following end user warranty is provided in addition to and does not affect your contractual partner's liability for defective products.

The Geberit company ("Geberit") responsible for the place of installation of the Geberit AquaClean product ("product") shall provide the end user with a warranty for the product identified by the serial number on the warranty card. The scope of this warranty is as follows:

1. Geberit guarantees that the product shall be free from material defects and manufacturing faults for a period of 3 years ("warranty period") calculated from the date of installation at the end user's premises. Warranty scope:
 - Within the first two years of the warranty period, a customer service representative authorised by Geberit shall rectify any material defects or manufacturing faults free of charge by repairing or replacing the defective parts.
 - In the third year of the warranty period, Geberit shall supply replacements for defective parts free of charge to the customer service representative authorised by Geberit and contracted by the end user to repair the product.

The end user shall not be entitled to assert more extensive claims against Geberit on the basis of this warranty.

2. Claims can only be made under the warranty if:
 - The product has been installed and put into operation by an installation company or by customer service personnel authorised by Geberit;
 - No modifications have been made to the product; in particular, no parts have been removed, replaced or added; and
 - The product defect has not been caused by improper installation or use, nor can it be attributed to inadequate care or maintenance;
 - Claims shall only be made during the third year of the warranty period if the end user has completed the enclosed warranty card in full and returned it to the Geberit company responsible for the place of installation within 90 working days of the installation date.
3. This warranty applies solely to places of installation in countries in which Geberit has its own sales company or is represented by a sales partner.
4. The warranty is exclusively subject to the substantive law of the country in which Geberit has its place of business. The United Nations Convention on Contracts for the International Sale of Goods is expressly excluded. The exclusive place of jurisdiction for all disputes arising from or in connection with this warranty is the location of Geberit's headquarters.

Plumber:

First name:

Surname:

Company:

Address:

Postcode:

Town:

Installation date:

Signature:

Serial number



- ☐ bahama beige
- ☐ white alpine
- ☐ manhattan
- ☐ pergamon



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